

Breakable Shipping Information

Delivery Within Australia

We use Australia Post to deliver orders within Australia. Breakable strongly recommends that your parcel is signed for at the time of delivery. It is also recommended that a work address is provided for delivery if no one is in the home address during normal business hours. Where the address is unattended, a card will be left with the pickup details at your closest Post Office.

Please refer to the Australia Post website to calculate the delivery time frame for your location. You will also receive a shipment tracking number where you can track the progress of your delivery on our website.

Breakable aims to provide a reliable yet affordable shipping costs. You will be able to calculate the shipping fee using our Estimate Shipping Fee tool within our shopping cart.

International Shipments

We deliver orders to addresses in China using EWE Global Express. Please allow up to 10 business days for international delivery.

Should you prefer an express delivery, our preferred shipping provider is FedEx. Delivery times vary between 3-5 business days to China.

Delivery addresses and all other shipping information must be entered in Simplified Chinese. All shipments to China would need to comply with China PRC customs entry requirements. Our team at Breakable endeavours to assist you in this process as extensively as possible, however please note that we are not responsible for any loss or delay of arrival due to customs clearance and entry requirements.

Orders Dispatch

Breakable will dispatch most orders within One business day Monday to Friday provided that all items ordered are in stock in our warehouse. Order processing and delivery times may vary in peak times such as Christmas, New Year, Valentine's Day, Mother's Day, Father's Day, Black Friday, 11/11, 12/12 and others. Please allow for extra time during this period.



We do not send partial deliveries. If you require particular item/ items shipped immediately, please contact our customer service team via phone or email. All orders are shipped from our Sydney, NSW Warehouse.

Once check out is completed on our website, you will receive a unique shipment tracking number where you can track the progress of your delivery on our website. If you have any questions, please contact our customer service team via phone or email.